

Parks and Recreation

Hamilton Creek Park is located on Hwy 29 just past the Hwy 281 junction. Hamilton Creek Park includes fountains, a gazebo, picnic area and children's play area.



Haley Nelson Park is located just off Hwy 29 W at 301 Garden Trails Dr. Haley Nelson Park is a 51-acre park that offers soccer fields, a pavilion, an amphitheater, disc golf, hiking trails, washer pits & picnic area.

Wallace Riddell Park is located just off Hwy 29 E on Rhomberg St. Wallace Riddell Park includes children's play area, large pavilion with picnic area & a skate park.

The YMCA of the Highland Lakes (formerly Galloway-Hammond) is located at 1601 S Water (Hwy 281 S). The YMCA offers a wide variety of recreational activities including 2 indoor swimming pools, outdoor splash park, large gymnasium & complete workout center. The facility also offers disc golf, ball fields and an RV Park with 3-way hookups. Call (512) 756-6180 for more information or visit us at ymcagwc.org/burnet

Delaware Springs Golf Course is located at 600 Delaware Springs Dr. The 18-hole municipal golf course and is open to the public and offers a pro shop, driving range, putting green, a snack bar, pavilion and dining room overlooking the number 18 green. For more information, please call (512) 756-8471 or delawaresprings.com



City Hall
1001 Buchanan Dr. Suite #4
(512)756-6093

Al Clawson Disposal, Inc. (ACDI)
8600 N. IH35
Georgetown, TX.
(512)930-5490

Atmos Energy (TXU)
(888)286-6700

Burnet School District Office
208 E Brier
(512)756-2124

Northland Cable
1101 Mission Hills Dr.
Marble Falls, TX.
(830)693-7500

Time Warner
(800)418-8848

United States Post Office
508 E Jackson
(512)756-4241

Sheriff Department
1601 E Polk
(512)756-8080

Transportation

The **C.A.R.T.S.** program provides transportation to residents locally and to Marble Falls, Bertram, Georgetown, Round Rock, Temple & Austin. Call 1-800-456-RIDE (7433) for more information.

Senior Programs

Opportunities for Williamson & Burnet Counties (WBCO) provides a number of services to local seniors (60 & above). For information, call (830) 693-0700. opportunitiesforwbc.org

City Council Meetings

City Council meetings are typically held on the second and fourth Tuesday's of every month at the Council Chambers, located at Kate Craddock Field, 2302 S. Water (HWY 281 S) at 6:30pm. Watch the City's website for posting of special meetings.
cityofburnet.com

The Municipal Airport
2302 S Water
(512)756-6655

Chamber of Commerce
101 N Pierce
(512)756-4297

Delaware Springs Golf Course
600 Delaware Springs Dr.
(512)756-8471

Seton Highland Lakes
3201 S Water
(512)715-3000

The Herman Brown Free Library
100 E Washington
(512)756-5228

Driver License (TXDOT)
1701 Polk
(512)756-5405

Appraisal District
223 S Pierce
(512)756-8291

Animal Control
(512)756-8080



**Welcome to the
City of Burnet!**

We hope this pamphlet will give you some information that you will find helpful as you settle in. Contact City Hall if you need further information or go to cityofburnet.com

General Information

The City of Burnet strives to deliver quality customer service. Our dedicated team of employees are committed to meeting customer needs for information and services. The City of Burnet is situated on the western edge of the county and encompasses approximately six square miles. The City currently services more than 2,700 customer accounts including residential, commercial and industrial.



City Hall
1001 Buchanan Drive, Suite 4 | Burnet, Texas 78611
Phone: 512-756-6093 | Fax: 512-756-8560 |
cityofburnet.com

City Utilities

General Information

The City supplies electricity, water, wastewater and solid waste services to its citizens. All utilities are billed under one billing which is sent out by the 10th of the month and all payments are due by the 20th of the month.

Payments can be made:

- ◆ Mail to PO BOX 1369 Burnet, TX 78611
- ◆ Drop box at City Hall– 1001 Buchanan Dr. Suite 4
- ◆ In person at City Hall– 1001 Buchanan Dr. Suite 4
- ◆ Bank draft
- ◆ Online at cityofburnet.com
- ◆ Pay by phone- (855) 591-2992

Bills not paid by the 20th, are subject to a late fee. Bills not paid by the last day of the month, are subject to disconnection. A reconnect fee will be charged when service is reconnected.

Electric Service

The electric department is responsible for reading electric meters and reporting usage to the billing department. They are also responsible for repairing electric lines and installing new electric lines across the City. Citizens must make their meters accessible to the reader. Meters should be in clear view and free of brush, debris and animals. It is unlawful to tamper with electric meters in anyway or to share electric service with other households. Every household must have their own meter. Violators will be prosecuted. Security lights are available for a monthly fee from the electric dept. Contact the utility office to schedule installation.

After hours phone number: 830-798-4775



Water/Wastewater Service

The water/wastewater department is responsible for all water and wastewater issues. City water is regulated by state regulatory agencies and mandatory guidelines are followed to assure high standards. The City uses surface water from Inks Lake. **After hours number: 830-798-4776**

Solid Waste

The City of Burnet has contracted with Al Clawson Disposal, Inc. to provide garbage and recycling services to citizens of Burnet. Household garbage is collected once weekly. Call the City of Burnet or refer to the Route Map on the City of Burnet website, to determine which day your location is collected. **Prohibited** items include batteries, tires, hazardous materials/liquids and construction debris. Appliances with Freon will be picked up from the curb **ONLY** if properly tagged by a certified technician to be Freon free. Standard residential service includes a 95 gallon cart for recycling and a 95 gallon cart for trash per household. Recycling is on your trash day, every other week. Only the trash/recycling placed in the carts will be picked up, unless it is the first full week of the month, which is bulky waste pick-up. Small dead animals can be disposed of by placing them into 2 heavy plastic bags and putting them into your trash receptacle for pickup by the solid waste provider.



Municipal Court

The Burnet Municipal Court provides assistance to defendants charged with Class C misdemeanors. Citizens who have received citations from the Burnet Police Department, Burnet Code Enforcement, Burnet Animal Control and/or other City enforcement entities, will have their cases heard at the Burnet Municipal Court. The Court Offices are located at the City of Burnet Municipal Offices, 1001 Buchanan Dr. Suite 4, in Burnet. The court offices are open from 8am - 5pm, Monday thru Friday, except during official Federal holidays. The Clerk's office maintains an automated voice message system that provides the answers to most questions including court times and location. Pre-trials and trials are held at the City Council Chambers located at The Burnet Airport, 2302 S Water (S HWY 281). Call (512) 756-2822 to activate the Voice Mail System. cityofburnet.com



Fire/EMS



The Burnet Fire Department, located at 2002 South Water Street. Serving in dual roles as both fire fighters and emergency medical technicians, the men and women of Burnet Fire Department are responsible for providing both fire suppression and emergency medical services. For more information and non-emergency issues, call (512)756-2662.

Police Department



The Burnet Police Department is responsible for a coverage area through the City's Extra Territorial Jurisdiction (one mile outside the current City Limit, ETJ) The administrative facility for police operations is located at 105 S. Rhomberg. While the Police Department provides 24-hour service, the station does not provide 24-hour lobby service. The lobby is open from 8-5 p.m. Monday - Friday, except during the lunch hour. Contact the Burnet Police Department for non-emergency issues by calling (512) 756-6404.

Animal Control

The City of Burnet Code of Ordinances regulates the control of animals within the City of Burnet. Please call 911 in case of an emergency involving a problem animal. You may contact the Animal Control Officer at (512)756-6404 in cause of:

- ◆ Abused animals
- ◆ Neglected animals
- ◆ Unwanted animals
- ◆ Potentially dangerous animals

Animals are housed at the Christ-Yoder Animal Shelter & Adoption Center which is operated by the Hill Country Humane Society/SPCA in Buchanan Dam. In the event your animal is picked up by the Animal Control Officer, you may contact the shelter at (512)793-5463. Current shelter fees will be charged for the housing of your animal. The shelter is located at 9150 Hwy 1431 W in Buchanan Dam. Animals will be held for a maximum of five days.